

Capacity building tools in the water sector



ID	Tool	Language used	Accessibility	Degree of usage	Focus	General use	Inputs	Skills	Outputs	Example of users	Source	WEB address (access period: April 2020)
4	Citizen Report Cards - CRC	[EN]	Easy to access	Globally used	Community engagement	Assess the quality of public services	Stakeholder-based input	Skills in stakeholder's involvement	Quality of services valuation	The World Bank, Asian Development Bank, PAC, SASANet, Water & Sanitation Programme...	CIVICUS (World Alliance for Citizen Participation), Civil Society Academy	< https://www.civilsocietyacademy.org/single-post/citizen-report-card >;
					Social justice	Rise citizen awareness	Field based data	Participatory processes	Economic valuation			< https://www.civicus.org/documents/toolkits/PGX_H_Citizen%20Report%20Cards.pdf >
					Capacity building	Bring reform in the public delivery system	NA	Skill in sociology	Citizen awareness			
					NA	Multiple stakeholder's discussion and engagement	NA	NA	NA			
9	Toolkit for Pro-Poor Municipal PPPs	[EN]	Easy to access	Globally used	Institutional cooperation	Capacity development in local government, businesses, and communities	Stakeholder-based input	Skills in stakeholder's involvement	Economic valuation	UNDP, FAO, UN-Environment, UNICEF, UNIDO, World Health Organisation	United Nations Development Programme (UNDP)	< http://pppue.undp.2margraf.com/en/01.htm >;
					Capacity building	To reduce poverty by increasing the access of the urban poor to basic services	Field based data	Participatory processes	Capacity building			< https://ppp.worldbank.org/public-private-partnership/library/undp-toolkit-pro-poor-municipal-ppps >
					NA	NA	NA	NA	Citizen awareness			
					NA	NA	NA	NA	Poverty alleviation			
12	Water Integrity Network set of tested Tools	[EN]	Easy to access	Globally used	Participatory management	Engage stakeholders,	Stakeholder-based input	Skills in stakeholder's involvement	Implementation pathway	Worldwide	Water Integrity Network	https://www.waterintegritynetwork.net/integrity-tools/
					Adaptive management	Assess their needs and issues,	Field based data	Participatory processes	Quality of services valuation			
					Community engagement	Create action plans	Existing data	Decision procedure	Economic valuation			
					Governance & Accountability	Facilitator / coach tips & Materials	NA	NA	Informed decision making			
					Capacity building	NA	NA	NA	Capacity building			
					Institutional cooperation	NA	NA	NA	Progress evaluation			
Social justice	NA	NA	NA	NA								